

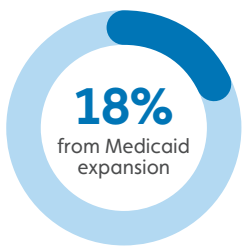
MOLINA HEALTHCARE

Addressing Health Disparities and Supporting Patients During COVID-19 Pandemic and Beyond



Molina's Footprint

Molina serves **4 million members** across 18 states.



As of 2019, **18%** of Molina's national membership falls under Medicaid expansion.

IN OHIO:

Molina Healthcare delivers coverage in **every single county** of the state.

368,000 Ohioans receive high-quality, affordable health care through Molina Healthcare of Ohio.

COVID-19 Pandemic

Across the country, Molina has worked within its states to ensure that members, providers, health care professionals, and others in need received support during the COVID-19 pandemic.



NATIONWIDE:

- Created The [MolinaCares Accord](#) to invest in addressing health care access gaps
- Accelerated \$150 million in payments to providers
- Started Coronavirus Chatbot to share real time insights about COVID-19 risk factors
- Launched outreach campaign and assisted members with scheduling COVID-19 vaccinations and breaking down any related barriers

OHIO:

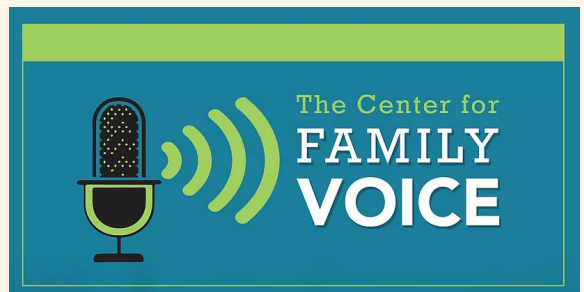
- Donated \$150,000 of PPE and COVID-19 test kits
- Educated members on Teladoc, the 24/7 virtual care value-added benefit
- Helped members schedule vaccination appointments
- Delivered meals, groceries, personal necessities, and in-home learning resources

Center for Family Voice

The [Center for Family Voice](#) is an initiative led by Groundwork Ohio and funded by the MolinaCares Accord designed to ensure families' experiences inform how governments and communities support the healthy development of young children.

GOALS OF THE CENTER:

- Drive programmatic, policy, and practice changes at local, regional, and state levels
- Integrate the family voice into the decision-making process of Ohio's family-serving systems
- Eliminate disparities in systems that serve pregnant women, young children, and their families



For more information on Molina Healthcare, visit [MolinaHealthcare.com](#)
 For more information on the Center for Family Voice, visit [GroundworkOhio.org/FamilyVoice](#)
 For more information on the Modern Medicaid Alliance, visit [ModernMedicaid.org](#)